

SUMITOMO MITSUI BANKING CORPORATION EUROPE LIMITED

COVID-19 case confirmed in SMBCE London head office

19 March 2020

SMBC Group in the Europe Middle East Africa Region ('the Group') has a comprehensive pandemic plan in place for its business operations in order to ensure, as far as possible, that it can continue to provide products and services to its customers in case of a widespread disruption to its activities due to COVID-19.

On 18 March 2020, the Group confirmed that one of its staff stationed in the London Head Office of Sumitomo Mitsui Banking Corporation Europe Limited tested positive for COVID-19.

The individual, who has already recovered, has been out of the office since 11 March 2020. Other employees who work on the same floor went home as soon as the test result was received and will work from home today 19 March. The whole floor was deep-cleaned overnight 18 – 19 March. The individual and immediate team members do not have direct contact with customers.

The Group's contingency plan is aligned with government and public health best practice guidelines and assumptions. The Group has established a proven remote working capability which it will utilise along with its disaster recovery sites to physically separate staff performing critical functions and to reduce their exposure to commuting and working environments to the extent possible. The majority of staff across EMEA are already working from home in line with the Group's split-working arrangements which are already in operation.

The plan has been recently reviewed at all levels and technology tests have been carried out to verify the Group's remote working capability. The Group's employees across the EMEA Region have been briefed on the part they will play should the plan need to be activated. The Group's focus is on the safety and wellbeing of its employees and customers, whilst maintaining the best possible customer and market services.